



Vapormatt

Lower your operating costs, reduce downtime and improve process efficiency with our wet blast support services.

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- Abrasives
 - Detergents
 - Machine Upgrades
 - Spare Parts Programme
 - Machine Refurbishment
 - Maintenance Plans
 - Technical Advice
 - Rust Inhibitors
 - Process Evaluation
 - Breakdown Service
 - Training Courses

Wet Blast Support Services

Wet Blast Support Services (WBSS)

Commissioning and training

On delivery of your machine a Vapormatt service engineer can check that it is installed correctly and set up to give its optimum performance. The commissioning engineer will give maintenance and operator training and also advise on processing techniques. Certified training courses are also offered to retrain personnel at a later date.

Maintenance plans

Regular service visits are the best way to keep your Vapormatt machine in good working order. Our experience shows that a maximum of 6 months use, on average, is the best time lapse for a service visit. For customers with high usage machines this is generally brought down to one visit every 2 – 3 months.

Our service engineers are able to identify machine or processing problems before they arise, problems that an operator may not notice due to gradual wear and tear. This aspect can be of particular use to customers with high throughput machines.

When a contract is taken out, labour is at a fixed rate and no extra is charged for travelling time or time worked outside our normal hours of 8am to 5pm.

Machine refurbishments and upgrades

A series of standard machine upgrades for all brands of equipment are available to increase production output, eliminate any pump and machine blocking problems and reduce equipment downtime. We are committed to bringing your equipment up to modern environmental standards for liquid effluent control and ventilation discharges. Custom machine upgrades are also offered.

Process evaluation and technical advice

Vapormatt engineers have been designing and manufacturing high quality wet blast machines for over 50 years. This experience and expertise is available to support you.

We offer a process evaluation service to analyse your current equipment set-up and ensure that it is offering you the most benefit at the least cost. Small refinements in process parameters (media types, blast gun selection etc) can often lead to dramatic improvements in process effectiveness and /or cost efficiency. Such process improvements can be tested at our R & D centre before full incorporation into your production process.

Where processes are firmly established in quality conscious manufacturing environments, we offer a process and equipment validation / calibration service to ensure that your equipment is proven to operate consistently over the long term. Such validations can be customised to meet the requirements of specific external regulatory bodies.

Emergency call-out

Our first response to any machine problem is via telephone support. If the problem is of a programming nature then it can be diagnosed or repaired via an optional modem link. If the problem cannot be rectified over the phone, then most replacement parts would be despatched to you within 24 hours and a service engineer on-site within 48 hours.

For further information contact our WBSS Team

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Vapormatt service engineers are strategically situated in the U.K. so that most customers are within 3 hours travelling time.

Overseas support

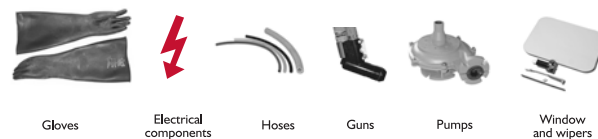
Vapormatt distributors are carefully chosen, have training in the installation and maintenance of our products and carry a stock of standard spares. All elements of our overseas customer support programme are practised in a similar way to the U.K. Back-up engineers are available from Vapormatt at short notice and at similar cost, the only difference being that sea/air travel and hotel expenses are charged extra.

Spare parts programme

Vapormatt service engineers carry an extensive range of spare parts in their vehicles and this is backed up by a 24hour spares delivery service from our manufacturing headquarters.

Vapormatt use state-of-the-art materials to resist abrasion. Solid urethane components in the manufacture of pump and blast guns give 50% increased life over pumps which merely have abrasive-resistant linings, and boron carbide is used in the production of our blast nozzles.

However, due to the aggressive nature of any blasting process, pumping elements and nozzles will require routine replacement.



Abrasives & media

We stock a full range of media: glass bead, aluminium oxide and other specialist abrasives; emulsifying and non-emulsifying detergents; corrosion inhibitors; bactericides and other liquid additives.

Fixed price maintenance plan

A fixed price maintenance plan which offers you the optimum combination of protection and value is available for **any** machine upon request. For customers who really want to plan their running costs, a warranty extension option helps to cover unexpected problems. This is not only cost effective, but, with our fixed monthly fee, enables you to plan effectively for operating expenses, removing the uncertainty from your maintenance budget.



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